

VENTANAS 1 AT TIBURON CONDOMINIUM ASSOCIATION, INC.

Hurricane Plan - 2024



Updated July 2024

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INTRODUCTION AND COMMON TERMS

The purpose of this document is to establish a general procedure to be followed by the Board of Directors, Management and all residents of the Association in the event the Association property is threatened with a tropical emergency.

This document is NOT an all-inclusive document – continue to listen to the local government and news for the latest information and required actions.

The remaining part of this chapter provides basic term definitions related to tropical emergencies.

PRIMARY CONTACTS

Prior, during or after the storm your primary contacts will be:

A. **Association Management (Primary):**

Newell Property Management

Ana Railean

ana@newellpropertymanagement.com (for sending photos, etc.)

Office: (239) 514-1199 ext 229

B. **Ventanas Contact (Secondary):**

Hector (239)465-7631

KEY TERMS

The following are some key terms to know that will assist you during tropical emergencies.

- A. **Advisory**: Weather advisory messages issued by the National Hurricane Center concerning tropical storms and hurricanes. An advisory states details relative to the location, intensity, and direction.
- B. **Evacuation Notice**: There are two forms of evacuation notices: Voluntary and Mandatory. The voluntary notice is usually issued by Collier County emergency Operations Center. The notice recommends and encourages persons living in the affected area to evacuate and move to areas of safety. The governing body issues the mandatory evacuation notice; which in most cases, is the County Commission. State law requires persons in the mandatory evacuation area to comply with the notice once given.
- C. **Evacuation Zones**: Tiburon is in EVACUATION ZONE C. To know your evacuation zone, including additional supplemental information connect to: www.colliercountyfl.gov
- D. **Hurricane**: A violent storm originating over tropical waters with winds near its center reaching 74 mph and higher. In size, the storm may range from 50 to 1,000 miles in diameter.
- E. **Hurricane Classification**: the following table provides an indication of the size of storm based on the sustained winds:

Category	Sustained Winds	Wind Damage	Saffir-Simpson Scale
1	74-95 mph	Very dangerous winds will produce some damage: Well-constructed frame homes could have damage to roof, shingles, vinyl siding, gutters. Snapped tree branches. Power outages likely.	
2	96-110 mph	Extremely dangerous winds will cause extensive damage: Well-constructed frame homes could sustain major roof and siding damage. Many trees snapped or uprooted. Near-total power loss.	
3 (major)	111-129 mph	Devastating damage will occur: Well-built framed homes may incur major damage or removal of roof decking & gable ends. Many trees snapped. Electricity & water unavailable for days to weeks.	
4 (major)	130-156 mph	Catastrophic damage will occur: Well-built framed homes can sustain severe damage, including roof structure & some exterior walls. Most trees snapped. Power outages for weeks or months. Most of the area uninhabitable for weeks or months.	
5 (major)	157 mph or higher	Catastrophic damage will occur: High percentage of framed homes destroyed, total roof failure & wall collapse. Fallen trees and power poles will isolate residential areas. Power outages will last for weeks or months. Most of the area uninhabitable for weeks or months.	
In 2017, Hurricane Irma only had wind gusts to category 1 strength in Pinellas County, yet power was out for several days for many residents. Do not underestimate a hurricane or even a tropical storm.			

- F. **Hurricane Watch**: An advance statement issued by the Hurricane Center indicating that a Hurricane is near, and that attention should be given to subsequent advisories. It implies that possibility of dangerous conditions within 24 to 48 hours.
- G. **Hurricane Warning**: A warning indicates that Hurricane winds of 74 mph (64 knots) and higher, or a combination of dangerously high water and rough seas are expected, at a specific coastal area. When a Hurricane warning is announced, hurricane conditions are considered imminent and may begin immediately or at least within the next 12 to 24 hours.
- H. **Shelter Emergency**: An emergency shelter is one that has been designated, approved and staffed by the American Red Cross. Most approved shelters are located in schools throughout the area and open based upon the category of the storm.
- I. **Storm Surge**: Storm surge is the No. 1 killer of people in hurricanes. Evacuations are based on the amount of storm surge that is predicted for the approaching hurricane. Storm surge is water that is pushed from the Gulf of Mexico onto the land by the force of the wind.

- J. **Tropical Storm**: *Is a warm core tropical cyclone in which the maximum sustained surface wind is the range of 39 to 73 mpg (34-63 knots).*
- K. **Tropical Storm Watch**: *is an announcement for specific areas that a tropical storm or forecast of tropical storm conditions poses a possible threat to coastal areas, generally within 36 hours. A tropical storm watch will normally be issued if the system is forecast to attain hurricane strength.*
- L. **Tropical Storm Warning**: *A warning is issued when tropical storm conditions, including sustained winds in the range of 39 to 73 mph, are expected in a specific area within 24 hours or less.*

SHELTERS NEARBY

ALTHOUGH THERE ARE MANY [SHELTERS](#) IN COLLIER COUNTY, NOT ALL OF THEM MAY BE OPENED. LISTEN TO THE LOCAL MEDIA OR CALL 311 FOR THE LOCATIONS OF OPENED SHELTERS.

CALL 239-252-8444 OR 311 FOR THE LATEST INFORMATION.

SHELTERS DO NOT PROVIDE CONVENIENCES OR LUXURIES. FOOD AND WATER WILL BE AVAILABLE, BUT THERE MAY BE A SLIGHT DELAY IN INITIAL SERVICE. IF YOU WANT OR NEED SPECIAL FOOD ITEMS, BRING THEM TO THE SHELTER WITH YOU.

BRING YOUR FAMILIES' DISASTER SURVIVAL KIT TO ENSURE PROPER PROVISIONS. SOME ITEMS YOU SHOULD CONSIDER BRINGING WHEN GOING TO A SHELTER:

PRESCRIPTION MEDICATIONS
DRINKING WATER (INITIALLY)
SNACKS OR SPECIAL FOODS
LAWN CHAIR OR BED ROLL
BOOKS, MAGAZINES, ELECTRONIC ENTERTAINMENT
ITEMS WITH HEADPHONES
CHANGE OF CLOTHING

WEAPONS AND ALCOHOLIC BEVERAGES ARE NOT PERMITTED.

INFORMATION HOTLINE: 239-252-8444

INSURANCE ISSUES

This chapter addresses key insurance related activities you should be prepared for before and after the storm.

PRIOR TO THE STORM ARRIVAL

Prior to the arrival of a storm, it is important to make some preparations for potential damage that may require insurance claims.

- A. Make sure you have copies of your policy information and insurance contacts for items within your condo.*
- B. Take photos and/or videos of your property, as this will be needed for claims.*
- C. Backup your photos and documents, in case they are damaged on a computer.*

AFTER THE STORM

After the storm has passed, and it is safe to return and inspect your home, do the following:

- A. Take photos and/or videos of any damage to your property to document your losses for the insurance companies – BEFORE you move any debris or remove damaged belongings. There are two parts that are critical for documentation:*
 - a. Items within your condominium will be addressed by your personal insurance.*
 - b. Items associated with the Association insurance needs. These include during a hurricane: doors, windows, dry wall, HVAC systems, etc. which are common elements or external items.*

If in doubt, take pictures and videos.

- B. Make a list of all damaged contents, and confirm you have pictures of the impacted items.*
- C. For your personal items, immediately contact your Insurance Agent to begin the claims process – and file promptly.*
- D. Collier County suggests being careful of scams, and to not sign an Assignment of Benefits document as a condition of home repair persons doing work.*
- E. **For Association related items** (or if in doubt), contact the Primary Contact listed at the beginning of this document and provide your list of damaged items and copies of pictures/videos. The Primary Contacts will coordinate with the Association's Insurance Agent and make appropriate claims.*
- F. **Damage Repairs to Association** related items **MUST** be coordinated and **MUST** be approved in writing by the Primary Contact. Failure to have approvals by the Primary Contact prior to making repairs may result in personal liability for items – or lengthy approval processes/reimbursements.*

PREPARATION CHECKLISTS

The following checklists should assist you in preparation for a tropical storm. Some of this should be prepared for at the beginning of the season, which starts June 1 and continues until November 30 each year.

Collier County provides the following checklists, but each person should consider their personal situation to enhance these lists and take appropriate action.

Build an Emergency Preparedness Kit



Basic Supplies

- ☐ Water—at least one gallon of water per person per day for drinking, and one gallon per person per day for hygiene and cooking
- ☐ One-week supply of fluids to drink and non-perishable food that does not require cooking, for example: dried fruit, canned tuna fish, peanut butter, etc. *(Remember comfort foods.)*
- ☐ Non-electric can opener
- ☐ Medications and copies of prescriptions *(Ask your pharmacist for a printout.)*
- ☐ Rain gear
- ☐ Flashlight or lantern
- ☐ Battery-operated or hand-crank radio
- ☐ Extra batteries
- ☐ First aid supplies—over-the-counter pain reliever, anti-diarrhea medicine/laxative, anti-histamine, anti-itch cream, antiseptic
- ☐ Sanitation—wipes, antibacterial hand gel, soap, toilet paper, hygiene supplies, feminine supplies, diapers
- ☐ Insect repellent
- ☐ Extra batteries for medical devices such as hearing aids, etc.
- ☐ Eyeglasses and extra contact lenses
- ☐ Extra bottled oxygen if dependent on it
- ☐ Small generator for electrically dependent equipment like an oxygen concentrator or nebulizer
- ☐ Cash for when ATMs are out of service—small bills will make purchasing easier
- ☐ Emergency Access Permit *(for beaches)*
- ☐ Books, cards, board games for entertainment
- ☐ Full tank of gas in vehicle
- ☐ Cell phone with charger, extra battery backup, solar charger
- ☐ Contacts in mobile device and in print for backup
- ☐ Information downloaded to your mobile device *(contacts, maps)*
- ☐ A paper map
- ☐ Paper and pencil
- ☐ Sunscreen

If You Go

Host Home or Hotel Go Kit

In addition to basic supplies:

- ☐ Pillow and blankets
 - ☐ Air mattress, sleeping bag, floor mat or other as needed
 - ☐ Food and water. Find out from the host what you can bring, including the perishable food you have left.
 - ☐ Paper plates, plastic cups and utensils
 - ☐ Complete change of clothing for several days
- Check with your host to see what they need.

Public Shelter Go Kit – General

In addition to basic supplies:

- ☐ Wearable medical alert tag
- ☐ Blanket, pillow, cot, folding chair or twin-size air mattress
- ☐ Complete change of clothing for several days
- ☐ Special dietary items *(sugar-free, low sodium, gluten-free, etc.)* with can opener if required. *(common food and water is supplied)*
- ☐ Personal hygiene *(toothbrush, wipes, soap, hairbrush, adult diapers)*
- ☐ Earplugs, headphones, sleep mask

Special Needs Shelter Go Kit

In addition to basic supplies:

- ☐ Any durable medical equipment or supplies you may need such as:
 - ☐ Portable oxygen
 - ☐ Wheelchair, walker or cane
 - ☐ Eyeglasses
 - ☐ Hearing aids with batteries
 - ☐ Oxygen concentrator
 - ☐ Nebulizer
- ☐ Medications in the original container *(2-week supply).*
- ☐ Blanket, pillow, cot, folding chair or air mattress *(available cots are limited in number)*
- ☐ Complete change of clothing for several days
- ☐ Personal hygiene *(toothbrush, wipes, soap, hairbrush, adult diapers)*
- ☐ Talking or Braille clock
- ☐ Pen and paper for communicating emergency information
- ☐ Earplugs, headphones, sleep mask
- ☐ Written instructions or orders regarding your care
- ☐ Pet Go Kit *(Pets do not stay with you—see page 7)*

If You Stay or When You Return

Stay Kit for Home

Even if you are evacuating, these supplies will be needed when you return:

- ☐ Two weeks of fluids to drink and non-perishable food that does not require cooking, for example: dried fruit, canned tuna fish, peanut butter, etc. *Remember comfort foods*
- ☐ Paper plates, plastic cups and utensils
- ☐ Cooler with ice *(Make extra ice in plastic bags and plastic food storage containers and keep it in the freezer to keep food cold longer.)*
- ☐ Insect repellent
- ☐ Sunscreen
- ☐ Tarps
- ☐ Rope or elastic cord *(for tarps if necessary)*
- ☐ Whistle to signal for help
- ☐ Tools, including wrench to shut off water, utility knife for sheeting and duct tape, hammer and nails to make temporary repairs

- ☐ Dust mask, to help filter contaminated air
- ☐ Sheets of plastic and duct tape to seal windows and doors if ordered to do so
- ☐ Matches or lighter in waterproof container
- ☐ Large garbage bags
- ☐ Portable toilet—use one from a boat or camper, or make one using a 5-gallon bucket with lid, trash bags, chlorine bleach
- ☐ Household chlorine bleach with medicine dropper to disinfect or treat water. *(Do not use scented, color safe or bleach with added cleaners.)*
- ☐ Extra gas if you have a generator and somewhere safe to store it
- ☐ Extra propane or charcoal for outside grill
- ☐ Battery-powered fan
- ☐ Camera to take photos/video of damage

Important Documents

- Take photos of your documents for backup.
- Put paper copies together in a sealed plastic bag.
 - ☐ Driver license or ID card
 - ☐ Emergency Access Permit for barrier island residents/businesses
 - ☐ Social Security card
 - ☐ Important numbers and emergency contacts
 - ☐ Medical records – pharmacy prescription record, doctors, medications, dosages, blood type
 - ☐ Insurance policies for home, health, flood, auto, renters
- ☐ Titles to house, cars
- ☐ Pay stubs for disaster assistance eligibility
- ☐ Household inventory for insurance claims – photo or video documentation stored online
- ☐ Other irreplaceable papers, such as birth, marriage, divorce, death and adoption certificates; passports; military records; wills; trust documents
- ☐ Account numbers for bank, credit cards, savings and investments.
- ☐ This Hurricane Preparedness Guide for reference, which you can also download from www.pinellascounty.org/emergency.

Basic Supplies for Pets

- ☐ Enough pet food and water for two weeks
- ☐ Identification/chip *(remember to update)*
- ☐ License
- ☐ Immunization records
- ☐ Photo
- ☐ Collar and leash
- ☐ Medications for two weeks with instructions
- ☐ Toys/blanket
- ☐ Cat litter, pan, scoop
- ☐ Plastic waste bags
- ☐ Disinfectant
- ☐ Paper towels
- ☐ Carrier or crate
- ☐ Newspaper or other lining



ASSOCIATION PLANNING AND CHECKLISTS

Prior to each Hurricane Season, the Association and the Association Management company will review the Hurricane Plan and make any adjustments necessary.

The Association, through the Board of Directors, shall insure that the following information is stored in the Association Manager's office:

- A. List of contact information for unit owners, unit residents, vendors and professionals (including CPA's, attorneys, management personnel and insurance agents).*
- B. Copies of all Association insurance policies, records of units, unit owners, unit residents, personnel records and financial records (including bank account numbers).*
- C. Photographs of the premises, including pictures of the major areas of the buildings, furniture, fixtures, pool equipment, fences and other equipment.*
- D. Copies of building plans.*

STORM PLANNING AND PREPAREDNESS

Watches – Association and Owner Responsibilities

Upon the declaration of a Tropical Storm Watch or higher, the property manager will:

- A. Post notice on the lobby bulletin board that a Tropical Storm Watch or higher has been declared.*
- B. Remove all loose items from the exterior of the building and garage areas.*
- C. Furniture in front of the elevators will remain in place but be pushed together.*

Owners & Residents have the responsibility to:

- A. Clear all balconies.*
- B. Remove private loose materials from outside their unit, storing the items within their unit or storage facilities.*
- C. Recommend that all vehicles have their fuel tanks filled.*
- D. Obtain enough cash for four to five days.*

Hurricane Warnings – Association and Owner Responsibilities

Upon the declaration of a Hurricane Warning – The property manager will:

- A. Secure all exterior gates and doors, including common doors and garbage areas. Metal Entry gates will be secured in the open position. Garage gates will be raised to the open position. B. Turn off the domestic water pump.*
- C. Store within the building or storage areas any other exterior items, including luggage carts, trash cans, etc.*
- D. Contact Thyssen Krupp to make sure elevators are parked on upper floors and turn off power to the elevators.*

Owners have the responsibility to:

- A. Remove valuables from storage units to a higher location.*
- B. Remove private loose materials from outside their unit, storing the items within their unit or storage facilities.*
- C. Move extra vehicles out of garage and onto higher ground.*
- D. Recommend turning refrigerator / freezer to their coldest settings. Remove as much as possible. Place coin tests on frozen water to determine if power was out for extended periods and if so, items should be disposed of.*
- E. Fill bathtubs with fresh water, to be used after the storm for cooking, cleaning, drinking, etc. as the water supply may be contaminated for a period of time. Afterwards, turn off the domestic water supply to your unit.*
- F. Disconnect / unplug your electrical appliances (except for your refrigerator/freezer).*
- G. Turn off the power breakers, except for the refrigerator/freezer.*
- H. **On departure, inform the Primary Contacts that you are no longer on-site.** Ensure they have your current contact details.*

AFTER THE STORM EVACUATION ORDER

After the storm has passed, owners are asked to do the following:

- A. Monitor weather, local and national news coverage for updates on Collier County.*
- B. Monitor your emails, if possible, for updates from the Primary Contacts who will be in contact with local officials.*
- C. **Do Not Return** to the Building Until the Primary Contact has Notified You That It is Safe To Do So!*
- D. Notify the Primary Contact when you have returned to the building.*
- E. If flooding in your unit has occurred, do not turn on the power until the electrical system has been inspected by a licensed electrician.*

- F. The Primary Contacts will coordinate with Thyssen Krupp for the restart of the elevator equipment.*
- G. Report any known issues to the Primary Contacts.*
- H. Process as documented the Insurance Checklists.*

The Primary Contacts will perform to the extent reasonably possible with the support of utility companies and vendors the following before notifying owners and residents that it is safe to return to the property:

- A. Confirm that the electricity system is safe.*
- B. Determine that potable water systems is safe.*
- C. Confirm that the sewage and lift stations are operating.*
- D. Building structure is safe.*
- E. Elevator is restored to proper function.*
- F. Common HVAC systems are working.*
- G. Common doors and gates are secure*

Prepare an All-Hazards Supply Kit for Emergencies

Get A Kit

Having a basic survival kit on-hand to sustain yourself and your family after an emergency is an essential part of preparation.

Think first about basic survival needs: fresh water, food, clean air and warmth. Store your supplies in a portable container as close as possible to an exit and review the contents of your kit at least once a year.

Include in your kit:

- 3-day supply of water: 1 gallon per person per day but you may need more; consult with your doctor
- 3-day supply of non-perishable food that meets your dietary requirements



3-day supply of water

- Manual can opener or pop top cans/containers and eating utensils
- Medical equipment and assistive devices
- Medications and a list of prescription name, dosage, frequency, and doctor contact information
- Cooler with an ice pack if medications need to be refrigerated
- Medical alert tags or bracelets to identify your disability-related need
- Supplies for a service animal or pets including 3-day supply of food and water, ID tags, proof of vaccinations, and veterinarian contact information
- Flashlight
- Portable, battery-powered radio (preferably NOAA Weather Radio)
- Extra batteries
- Basic first aid kit and manual



Prepare a survival kit.

- Warm clothing and blankets depending on the time of year
- Whistle
- Filter face masks (Dust Mask)
- List of emergency contact information
- Photocopies of important documents (birth certificate, license, insurances information, etc.)
- Cash and coins (cash dispensing machines may not work due to electricity or there is no cash available)
- Sanitation and hygiene items (hand sanitizer, denture care, moist towelettes, absorbent pads, toilet paper, feminine hygiene products, etc.)
- Household chlorine bleach and medicine dropper: 9 parts water to 1 part bleach can be used as a disinfectant, 16 drops of bleach to 1 gallon of water can be used to treat water in an emergency (do not use scented, color safe, or bleaches with added cleaners)



3-day supply of non-perishable food

- Items for infants (formula, diapers, bottles, and pacifiers) if applicable

This supply kit is a good start, but depending on your situation, you may need more or less items to survive after an emergency. Another good idea is to use a suitcase with rollers to make it easier on yourself and your family.

Also if you don't feel like shopping for these items separately, you can purchase them online or at stores in your area.

Finally, you do need to understand that emergency responders may not be able to get to you right away and having a kit will help you between the period of time you are rescued after a disaster.

Hopefully you will not have to ever use the kit. Are you willing to risk being unprepared when a natural disaster occurs?



Pack your survival kit in a suitcase with rollers.

After The Storm

After major storms our lives can change drastically. These disasters affect everyone to some extent. Relief supplies and other aid will be arriving as quickly as possible, but it may take several days. Try to remain calm, patient and understanding. Your attitude affects you and everyone around you. Remember that the longest and hardest part of dealing with a hurricane is the recovery.

There may be residual flooding and roads may be blocked for days or weeks, making damaged areas inaccessible. This may mean that you will not be allowed back to your home for days, or possibly weeks. Emergency workers want your return home to be as safe as possible and need time to clear safe access and secure hazards. Listen to local media for re-entry information and do not go into unsafe areas. Drive only if absolutely necessary and avoid flooded roads and washed out bridges. Do not go sightseeing.



If you evacuated out of the area, consider staying away for a few extra days. Before you decide to return, consider the following:

- Power will be out for an undetermined period of time. This means no air conditioning, no lights, no refrigeration, no water pump and in many cases no stove.
- Telephone service will be out or limited. This includes 911 calling. Lack of power and damaged facilities will affect both landline telephones and cellular telephone service. Even if your phone works, use it only for emergencies.
- Municipal water supplies may be unsafe to drink without boiling or chemical treatment. Treat all water as unsafe until you are notified that it is safe.
- Sewer lift stations will not work, meaning toilets will not flush and sinks not drain, and they may backup into your home or property. When you do return, some damage may not be readily apparent, so here are some things to keep in mind for your safety.

Inspect your home for damage. Check for water and sewer line damage. Check the electrical system. Turn off the main breaker until you are sure the system is safe. Check for natural gas and/or bottled gas leaks. Do not enter or stay in a structure if you smell gas.

Be careful when you go outside and pay attention to where you walk and stand. Avoid any downed wires or standing water. Report downed wires to your utility company or to emergency services.

Check above you for low hanging objects or loose things that could fall.

Beware of wild animals that might be dangerous. Fire ants, bees, wasps, snakes, rodents and wild animals will be seeking high ground. They can create health and safety hazards.

Be careful of domestic animals, even ones you know. They may be frightened or injured and more dangerous than you expect.

Do not connect generators to your house wiring! Service personnel can be killed, or fires started elsewhere. Use your generator only in a well-ventilated area and shut it down during re-fueling.



REMEMBER: Insurance companies will send special disaster assistance teams, as will the State and Federal governments. Still, it may be more than a week before those teams are able to get into operation.

Take pictures of the damage, both to the house and its contents for insurance claims.

Have all your insurance documents ready and be patient!

When help does arrive, some may be in the form of the unscrupulous fortune seekers. Do not sign repair contracts until you have checked out the contractor. Do not pay for any services until the work has been completed.

Ask for a valid county contractor's license. Is the contractor bonded? Does the price seem fair? Are high-pressure tactics being used? Report the suspicious contractor to authorities to be checked out! If you see unfairly high prices being charged, report it! Local authorities want to help our residents by requiring competence and fairness.

For more information

For more information, visit the Collier County Emergency Management Website at www.collierem.org.

Collier County Emergency Preparedness Information

Collier County residents and visitors need to address their personal emergency preparedness. The following resources are available to assist the public in emergency preparedness:

Collier County Emergency Management

(239) 252-3600
8075 Lely Cultural Parkway #445
Naples, FL 34113
www.collierem.org

Collier County Emergency Medical Services (EMS)

(239) 252-3740
8075 Lely Cultural Parkway #267
Naples, FL 34113
www.colliergov.net/ems

Community Emergency Response Teams (CERT)

Contact your local fire department for volunteer opportunities

Salvation Army

(239) 775-9447
www.salvationarmy.org

Florida Department of Health — Collier County

(239) 252-8200
3339 Tamiami Trail E., Building H
Naples, FL 34112
www.collierprepares.org

Flood Map Information Unincorporated

Collier County (239) 252-2942
City of Naples (239) 213-5039
City of Marco Island (239) 389-5023
Everglades City (239) 695-3781

Small Business Administration

1-800-659-2955 www.sba.gov

Persons with Special Needs Program (PSN)

(239) 252-3600
*(239) 252-3637 (TTY)
*(239) 252-8444
8075 Lely Cultural Parkway #445
Naples, FL 34113 www.collierem.org

Collier Emergency Hotline

*(239) 252-8444 or 311 or 211

**When EOC Activated*

American Red Cross (ARC)

(239) 596-6868
2610 Northbrooke Plaza Drive
Naples, FL 34119
www.colliercountyredcross.org
www.redcross.org

Collier County Sheriff's Office

(239) 252-9300
3319 Tamiami Trail E., Building J
Naples, FL 34112 www.colliersheriff.org
www.fdle.state.fl.us

Domestic Animal Services

(239) 252-7387
7610 Davis Boulevard
Naples, FL 34104
www.collierpets.com

Pet Shelter Registration

www.collierpets.com

Florida Power and Light

(800) 468-8243
www.fpl.com

Lee County Electric Cooperative

(800) 599-2356
www.lcec.net

Collier County Public Utilities Division

(239) 252-2380
www.colliergov.net/publicutilities

Federal Emergency Management Agency (FEMA)

(800) 462-7585-TTY
(800) 621-3362
500 C Street
S.W. Washington D.C. 20472

Are You Ready? Pub H-34

www.fema.gov <http://www.training.fema.gov/> www.floodsmart.gov
Personal and Family Preparedness
www.ready.gov

Florida Division of Emergency Management (FDEM)

(800) 226-4329-TTY
(850) 413-9969
2555 Shumard Oak Boulevard
Tallahassee, FL 32399
www.floridadisaster.org

Collier County Public Schools

(239) 377-0001
Emergency Hotline 888-994-6397
5775 Osceola Trail
Naples, FL 34109
www.collier.k12.fl.us

Weather Information

www.weather.gov/mfl
www.weather.com

National Hurricane Center

www.nhc.noaa.gov

Naples Airport Authority

(239) 643-0733
160 Aviation Drive North
Naples, FL 34104
www.flyneples.com
www.tsa.gov

Collier County Neighborhood Watch

(239) 252-0700
2373 E Horseshoe Drive
Naples, FL 34104
www.colliersheriff.org

Medical Examiner's Office District 20

www.naplesme.org
www.fluiddb.com

Collier County Citizen Corps

(239) 252-3600
www.citizencorps.gov
www.floridadisaster.org
www.collierem.org

Stay Connected with Collier County

www.colliergov.net
facebook.com/CollierGov
twitter.com/CollierPIO
youtube.com/CollierGov
CTV: Comcast/CenturyLink Chan. 97, Marco Island Chan. 11

A. Additional Contacts

FEDERAL AGENCIES

National Hurricane Center www.nhc.noaa.gov

Federal Emergency Management Agency (FEMA)
(800) 621-3362 www.fema.gov

National Weather Service www.weather.gov
(then enter city name)