

TO VENTANAS I OWNERS:

Please see the valuable information below about Home Watch Services as published by the NHTA. Your selected Home Watch Company should rely on **YOUR DIRECTION** to handle any situation that may impact your unit. Your Home Watch Professional's first call should be to you, as unit owner, so that you can authorize them to contact your preferred local plumber, electrician or other trades vendor and schedule remediation in a quick and cost-effective manner.

Any emergency situation, especially those involving water leaks or drain back-ups, that may impact a neighboring owner's unit or Ventanas I common elements, should also be reported immediately to

FRANKLY COASTAL PROPERTY MANAGEMENT:

FRANKLY COASTAL EMERGENCY REPORTING LINE:

727-799-0031 EXT. 1



The following information has been provided by the National Home Watch Association:

WHAT IS A HOME WATCH SERVICE?

A Home Watch service is designed to give you peace of mind while you are away from your home. The official definition of Home Watch is "A visual inspection of a home or property, looking for obvious issues." This means your home is being inspected by professionals looking for potential problems. Most companies will design a checklist based on your individual needs and concerns. If a situation does arise, you will be notified so the problem can be dealt with in an efficient and cost-effective manner.

WHY DO I NEED A HOME WATCH SERVICE?

Actually, the question is, how can you not have one? So many things can happen to your home in your absence: break-ins, water leaks, electrical problems, insects, mold, and storms, to name a few. Conversely, preventive measures such as storm preparation and proactive maintenance should prevent many situations from arising. Even if you have a trusted neighbor or relative nearby, having a professional acting on your behalf is a much better and more effective option.

WHAT IF I HAVE A SITUATION AT MY HOME?

The Home Watch professional's experience and judgment will allow them to handle any situation with a calculated response. If the situation is an emergency, it will be handled in the fastest, safest, and most cost-effective way. In a non-emergency situation, you will be contacted to discuss and implement a course of action.