

# RESIDENT



## Resident Website (laptop, tablet, personal computer)

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1. Go to web browser: <https://tiburon.isnsecurity.services>
2. Login Username: (last name + 2 first letters of first name) **lower case**
3. Password:
4. Check personal profile, turn on/off arrival notifications.
5. Add guest(s) and vendor(s)

## Resident App (smart phones)

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1. Download the app

Android



Apple



2. Login Username: (last name + 2 first letters of first name) **lower case**
3. Password:
4. Check Settings: profile, notifications, language, tutorial

## Voicemail (Call in your Guest name)

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1. Call community's Voice Mail Phone#: 239-666-2915
2. If not calling from a registered phone#, you will be prompted to enter the registered phone# and pin#
3. Enter starting date, length of stay and record your visitor's name

## Resident Support

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Contact Gatehouse – [tiburonmaingate@gmail.com](mailto:tiburonmaingate@gmail.com)

For any issues related to login, username, passwords, register phones, adding a vehicle, changes on your household information, etc..